

## FINANCIAL SERVICES BUSINESS

### Customer Satisfaction Assessment of Financial Services Business Companies (As of June 30, 2020)



**SBI証券**  
[SBI SECURITIES]  
Online securities  
comprehensive  
ranking

1st

\*Oricon customer satisfaction ranking<sup>®</sup> of 2020;  
Online securities 1st place



**SBI Sumishin Net Bank**  
Bank  
Bank (special survey)  
industry customer  
satisfaction ranking

1st

Fiscal 2019 Japanese Customer Satisfaction Index  
Banking 1st place

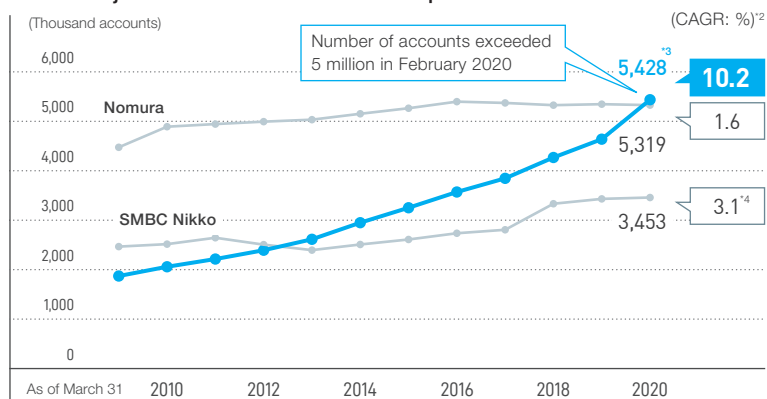


**SBI Insurance**  
Auto insurance  
premium satisfaction  
ranking

1st

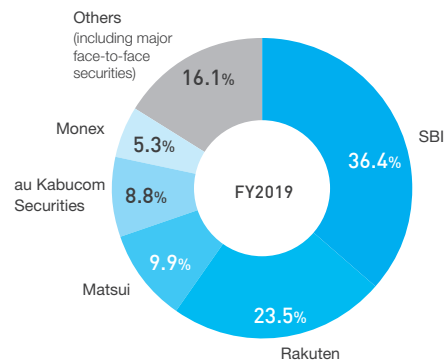
Kakaku.com; Auto Insurance Satisfaction Ranking (2020)  
1st place

### Number of Accounts of SBI SECURITIES and Two Major Face-to-face Securities Companies\*1



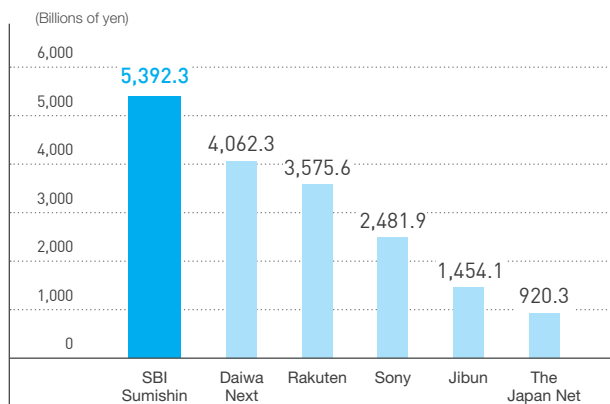
Sources: Each company's published information  
\*1 As of March 31, 2017, Daiwa Securities' number of accounts totaled 3,886 thousand accounts. Daiwa Securities has not disclosed its figures beyond March 31, 2017  
\*2 June 2009 to March 2020  
\*3 Includes assets at SBI Neomobile Securities since June 2019  
\*4 Merged with SMBC Friend Securities in January 2018

### Share of Individual Stock Trading Value



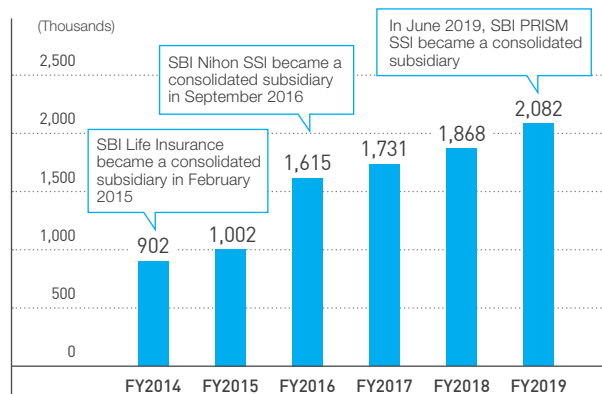
Note: Shares are calculated by dividing each company's individual stock trading value or individual margin trading value by the total individual stock trading value or individual margin trading value of the 1st and 2nd sections of the Tokyo and Nagoya Stock Exchange, including the ETF and REIT trading values, respectively  
Sources: Tokyo Stock Exchange statistics; each company's published information

### Deposit Assets at Six Pure-play Internet Banks (Non-consolidated)



Sources: Each company's published information  
Note: As of March 31, 2020

### Number of Contracts in SBI Insurance Group



Note: Simple sum of the number of contracts of SBI insurance, SBI Life Insurance, SBI IKIKI SSI, SBI Nihon SSI, SBI Resta SSI and SBI PRISM SSI (formerly, JAPAN ANIMAL CLUB)

Number of Providers of the White Label Banking App

9 banks

(As of June 30, 2020)

FUKUSHIMA-BANK	Momiji Bank	Shimane Bank
THE CHIKUHO BANK	The Ehime Bank	The Kitakyushu Bank
The Shimizu Bank	THE TOWA BANK	The Yamaguchi Bank

Note: Companies are listed in alphabetical order

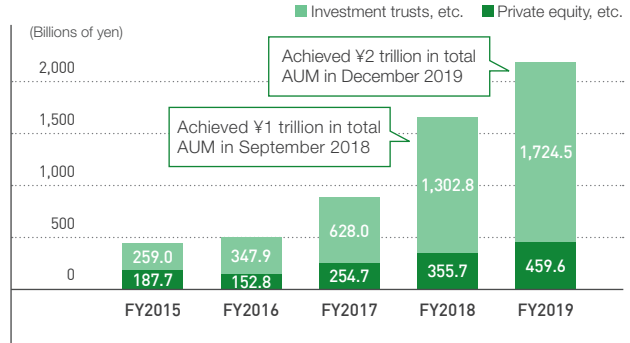
Corporate Venture Capital (CVC) Funds Under Management

CVC partners	Fund name	Total Investment Commitment (Billions of yen)
NIKON CORPORATION	Nikon-SBI Innovation Fund	10.0
INTAGE HOLDINGS	INTAGE Open Innovation Fund	5.0
MITSUI MINING & SMELTING	Mitsui Kinzoku-SBI Material Innovation Fund	5.0
HOUSE FOODS GROUP	House Foods Group-SBI Innovation Fund	5.0
SUBARU CORPORATION	SUBARU-SBI Innovation Fund	10.0
FUSO CORPORATION	FUSO-SBI Innovation Fund	5.0

Note: In addition, there are three private funds (total investment commitment of ¥24 billion)

ASSET MANAGEMENT BUSINESS

The SBI Group's Assets Under Management



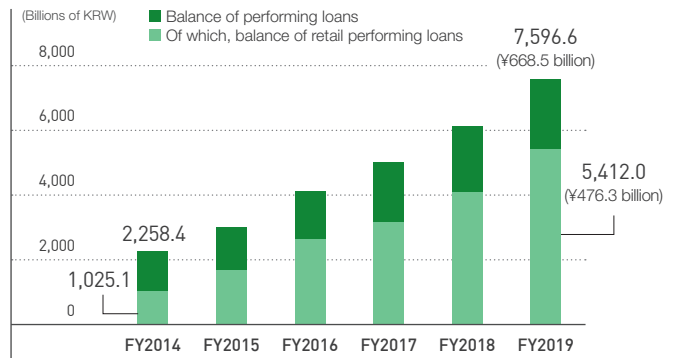
Note 1: Calculated by the exchange rate as of the end of March each year

Note 2: Amounts are rounded to the nearest ¥100 million

Note 3: "Private equity, etc." includes neither cash nor commitment amount to be paid in

Note 4: "Investment trusts, etc." are the sum of amounts of investment trusts and investment advisors. If Morningstar Asset Management provides investment advisory services, for funds that SBI Asset Management provides investment instruction to, assets are recorded in both Investment trusts and Investment advisory, respectively, so there are some overlapping amounts

Balance of Performing Loans at SBI SAVINGS BANK of South Korea



Note 1: Based on K-GAAP

Note 2: Conversion rate of 1 KRW = ¥0.088

BIOTECHNOLOGY-RELATED BUSINESS

Number of Countries in which 5-ALA Cancer Diagnostic Agent is Sold

Over 40

(As of March 31, 2020)

Number of Domestic Stores that Offer Health Foods Containing 5-ALA

