

SBI Group's Customer Value

Customer Satisfaction Assessment of Financial Services Business Companies (As of June 30, 2023)



2023 ORICON Customer Satisfaction® Survey
No.1 in Online Securities

SBI証券
[SBI SECURITIES]
Online Securities
Customer
Satisfaction Ranking
1st



The Second Report of 2022 JCSI
(Japanese Customer Satisfaction Index) Ranked 1st

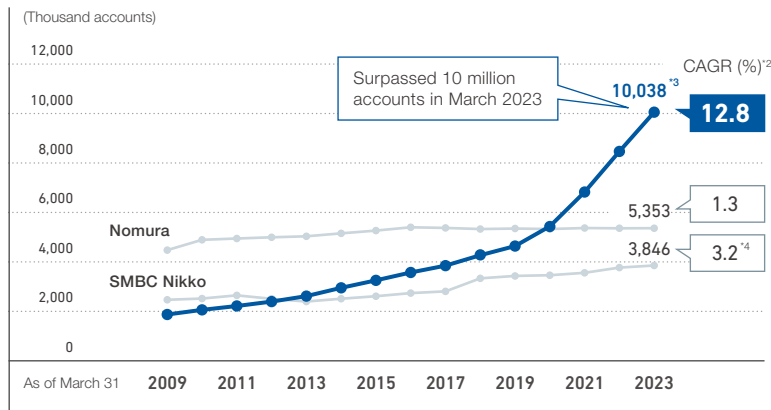
住信SBIネット銀行
SBI Sumishin Net Bank
Banking Industry
Customer
Satisfaction Ranking
1st



2023 ORICON Customer Satisfaction® Survey
No.1 in Auto Insurance Premiums

SBI損保
[SBI Insurance]
Auto Insurance
Premium
Satisfaction Ranking
1st

Number of Accounts of the SBI Group and Two Major Face-to-face Securities Companies*1



*1 As of March 31, 2017, Daiwa Securities' number of accounts totaled 3,886 thousand accounts. Daiwa Securities has not disclosed its figures beyond April 30, 2017

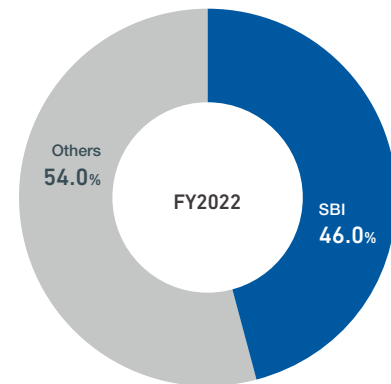
*2 March 2009 to March 2023

*3 Includes (1) SBI NEOMOBILE SECURITIES' accounts (from April 2019); (2) SBI Neotrade Securities' accounts (from October 2020); (3) FOLIO's accounts (from September 2021).

*4 Merged with SMBC Friend Securities in January 2018

Sources: Each company's published information

Share of Individual Stock Trading Value

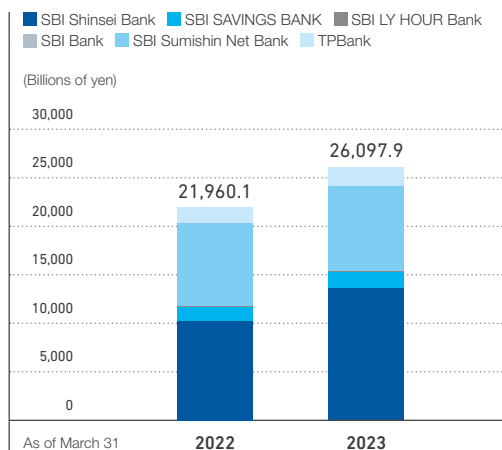


Note 1: Includes SBI Neotrade Securities' values

Note 2: Shares are calculated by dividing each company's individual stock trading value or individual margin trading value by the total individual stock trading value or individual margin trading value of the TSE and NSE, including the ETF and REIT trading values, respectively

Sources: Tokyo Stock Exchange statistics; each company's published information

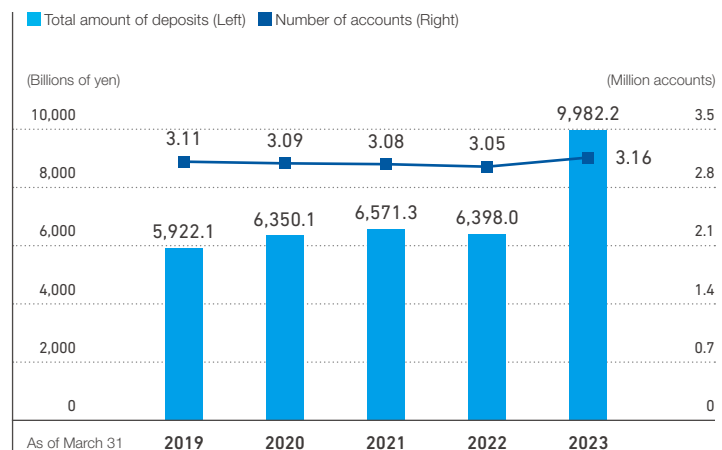
Total Assets of the Banking Segment in the SBI Group



Note 1: Figures of domestic banks are consolidated/JGAAP, other overseas banks are based on each respective country's GAAP accounting

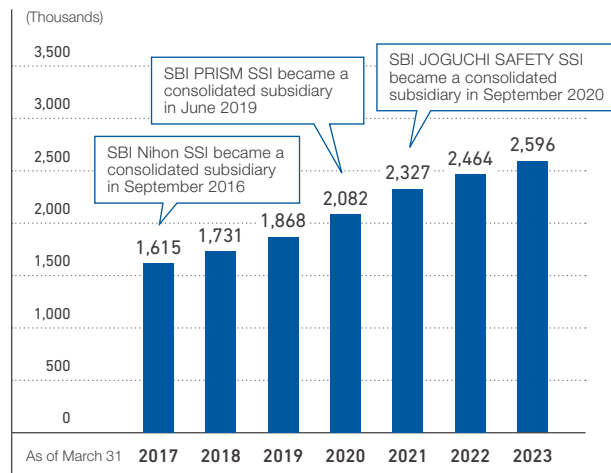
Note 2: The conversion rate is calculated at the end of March each year

Number of Accounts and Deposits at SBI Shinsei Bank



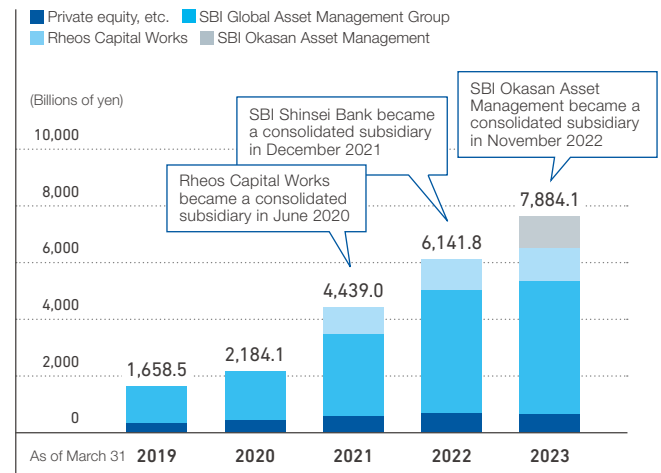
Note: Number of accounts excludes corporate accounts

Number of Contracts in SBI Insurance Group



Note: Simple sum of the number of contracts of SBI Insurance, SBI Life Insurance, SBI IKIKI SSI, SBI Nihon SSI, SBI Resta SSI, SBI PRISM SSI and SBI JOGUCHI SAFETY SSI

SBI Group's Assets Under Management



Note 1: Calculated using the exchange rate as of the end of March each year

Note 2: Amounts are rounded to the nearest ¥100 million

Note 3: "Private equity, etc." includes neither cash nor commitment amount to be paid in

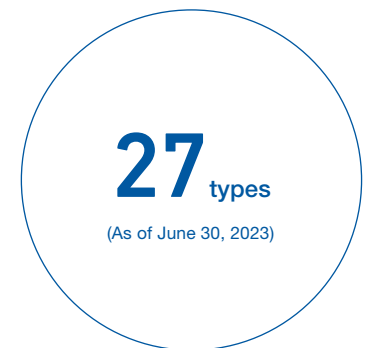
Note 4: Assets of each asset management company (SBI Global Asset Management Group, Rheos Capital Works and SBI Okasan Asset Management) are recorded in both investment trusts and investment advisory, respectively, so there are some overlapping amounts

Note 5: Figures of each asset management company include publicly offered investment trusts, publicly offered bond investment trusts and privately offered investment trusts

Investment Performance by SBI Investment



Overall Number of Crypto-assets Handled in Crypto-asset Business



Number of Countries in which 5-ALA Cancer Diagnostic Agent is Sold



Number of Domestic Stores that Offer Health Foods Containing 5-ALA

