

SBI Group's Contribution to Society

SBI Group's primary goal is to contribute to society through its core business activities. The Group will continue to demonstrate how its growth contributes to the development of society which, in turn, becomes instrumental in realization of a sustainable society. We strive for the eternal evolution of the SBI Group to exist as a going concern with society.

The SBI Group's Vision for Sustainability

Stakeholders surrounding a business are more than just its customers, shareholders, and employees. They also consist of general consumers, business partners, and the society at large.

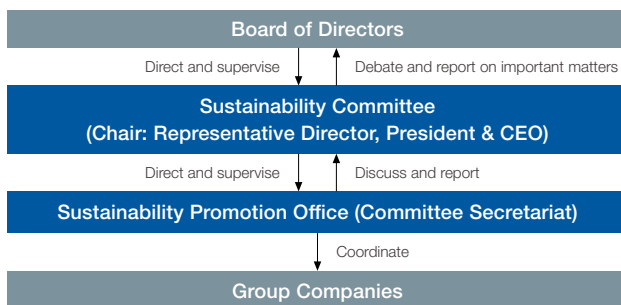
Indeed, the SBI Group, with a keen awareness of the sociality of companies, is obliged to contribute to the maintenance and development of society. Contribution to society through core business activities as the number one goal is a matter of course, and we believe that by developing and implementing strategies that contribute more directly to society, the sociality of the company can be sustainably enhanced. It is essential that we earn the social trust through running our businesses with this awareness. Since its founding, the SBI Group has been committed to the "Customer-centric Principle" and has thoroughly engaged in customer-oriented businesses. We have also revolutionized against various social issues that can be considered unfair inequalities, especially in the financial sector, and have been creating new added value in the process.

The SBI Group will continue to promote sustainability and develop businesses that lead to the accumulation of social trust in order to remain as a going concern that exists within solid harmony with society.

Framework for Promoting Sustainability

SBI Holdings has established a Sustainability Committee under the Board of Directors, composed of Senior Managing Directors and chaired by the Representative Director, President & CEO. In principle, the committee meets at least twice a year, and as part of the SBI Group's management strategy, it deliberates and decides upon strategic initiatives related to sustainability. In addition, it verifies and examines the status of such efforts and reports on the details to the Board of Directors on as needed basis but no less than twice a year.

Furthermore, with the cooperation of each Group company, the sustainability measures decided upon through discussions by the committee are implemented across the entire



Group through the Sustainability Promotion Office that serves as the secretariat of the committee.

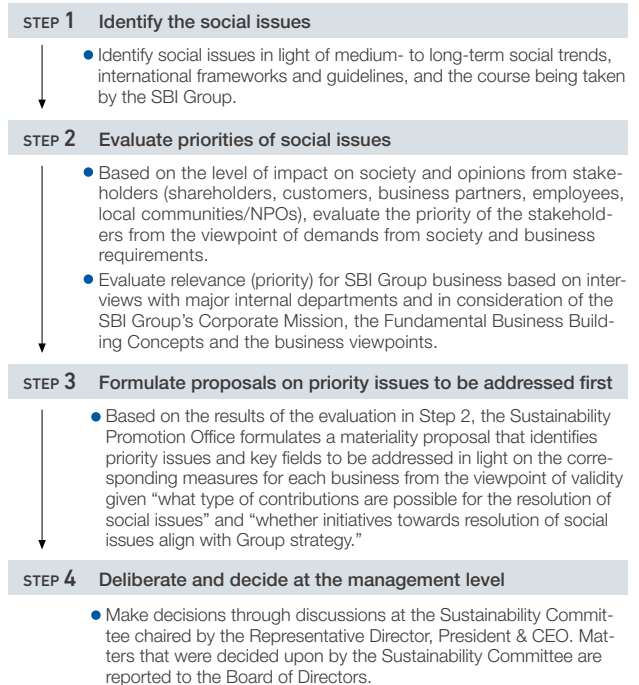
In this way, the Company has established an appropriate framework to realize a sustainable society with the resolution of social issues and the enhancement of sustainable corporate value, and has ensured the further effectiveness of its initiatives. The Sustainability Committee met twice in FY2023.

The SBI Group Materiality (Priority Issues for Improving Sustainable Corporate Value)

In order to achieve sustainable growth in coexistence with society and to identify the issues that the SBI Group should address through its business, we have organized our business opportunities and risks on the basis of two-axis: social and environmental issues that should be resolved, and the increase of the SBI Group's corporate value, in line with GRI Standards, the Sustainable Development Goals (SDGs) and other international frameworks and guidelines. This was formulated as "The SBI Group Materiality" (priority issues for improving sustainable corporate value).

This materiality will be continuously reviewed in consideration of changes and the renewal of the Group's medium- to long-term management strategies, changes in social conditions, and other trends.

Process for Specifying Materiality



Materiality	Specific Initiatives	KPI	Results up to FY2023
Create Added Value Reflecting the New Tide of Society and Customers' Needs	<ul style="list-style-type: none"> Provide opportunities for asset building in line with each individual's lifestyle Provide financial services that enhance customers' convenience Develop a business ecosystem based on digital assets 	<ul style="list-style-type: none"> Maintain high quality in customer service as measured by third-party evaluations, such as customer satisfaction ratings Target to materialize offering of commission-free online trading of domestic stocks by SBI SECURITIES during the first half of FY2023 Endeavor to achieve ¥20 trillion in AUM by the end of FY2027 by diversifying its products in line with social trends and needs 	<ul style="list-style-type: none"> Highly valued by outside evaluation organizations ▶ P.64 Started offering commission-free online trading of domestic stocks from orders placed on Sept. 30, 2023, under "ZERO Revolution," followed by steady stream of new service features SBI Group's AUM exceeded ¥9.8 trillion as the end of March 2024
Develop New Industries and Contribute to Technological Innovation	<ul style="list-style-type: none"> Create and incubate the 21st century's core industries Provide innovative financial services Disseminate technologies in a cross-industry manner 	<ul style="list-style-type: none"> Establish a new fund of approximately ¥100 billion in FY2023 to invest in cutting edge services and technologies Create a distribution market for security tokens (ST) within 2023 to disseminate next generation financial products such as ST To promote the use of ST as the next generation of financial products, Osaka Digital Exchange targets a market capitalization of ¥100 billion for its ST-related distribution market by March 2026 	<ul style="list-style-type: none"> Launched the flagship "SBI Digital Space Fund" with a maximum size of ¥100 billion and started full-scale operations from November 2023 On Dec. 25, 2023, Osaka Digital Exchange opened trading on an ST called "START," a proprietary trading system (PTS)
Resolve Social Issues and Revitalize the Economy in Cooperation with Stakeholders	<ul style="list-style-type: none"> Promote businesses contributing to regional revitalization Expand and deepen alliances with partner companies Encourage innovation through the co-creation of value 	<ul style="list-style-type: none"> Target to establish funds with a cumulative total of ¥100 billion by 2025 to support business succession throughout Japan Develop a next-generation banking system to reduce and equalize system costs for regional financial institutions, with the goal of introducing the system at ten regional financial institutions by FY2030 	<ul style="list-style-type: none"> Established funds with total investment of ¥40 billion in the SBI Regional Business Succession Investment program Two banks made tentative decisions to introduce a next-generation banking system
Achieve a Sustainable Society that is Abundant and Healthy	<ul style="list-style-type: none"> Provide sustainable finance Impact investments with focus on green innovation and ESG awareness as well as investments targeting promising ventures in life science and healthcare Health support through the 5-Aminolevulinic Acid (5-ALA) business as a response to the super-aged society Contribute to the sophistication of healthcare through digitalization of healthcare data and use of big data 	<ul style="list-style-type: none"> Originate a cumulative total of ¥5 trillion in sustainable finance by the end of FY2030 Towards realizing the national target of carbon neutrality by 2050, the SBI Group targets net zero GHG emissions (Scope 1 and Scope 2) by FY2050 with an interim target of a 33% reduction by FY2030, compared to FY2018 	<ul style="list-style-type: none"> In FY2023, SBI Shinsei Bank Group originated ¥939.6 billion in sustainable finance GHG emissions of the SBI Group ▶ P.41
Support the Generation that Bears the Future	<ul style="list-style-type: none"> Contribute to the enhancement and improvement of child welfare through the SBI Children's Hope Foundation Foster individuals who will lead the next generation through SBI Graduate School 		<ul style="list-style-type: none"> Cumulative assistance by the SBI Children's Hope Foundation totaled ¥1.21 billion SBI Graduate School has graduated a cumulative total of 576 students
Develop an Organizational Climate to Respect and Embrace Diverse Values	<ul style="list-style-type: none"> Promote diversity and inclusion Continue to enhance human capital value through the development of ability of employees Enable flexible work styles that respect uniqueness and differences among individuals 	<ul style="list-style-type: none"> SBI Holdings will maintain the ratio of female managers at 20% or higher continuously by 2025 SBI Group targets 40% or higher ratio of employees with foreign nationality by 2025 	<ul style="list-style-type: none"> Ratio of female managers at SBI Holdings at the end of FY2023 reaches 26.1% Ratio of employees with foreign nationality at the SBI Group at the end of FY2023 reaches 35.5% (Excluding SBI Shinsei Bank Group)
Strengthen and Improve Corporate Structure for Achieving Sustained Growth	<ul style="list-style-type: none"> Establish a decision-making process in which transparency and independence are secured Formulate management strategies on the assumption of business opportunities and risks and perform risk management Develop and effectively operate internal control systems 	<ul style="list-style-type: none"> Regularly hold meetings to establish a Group-wide compliance system and compliance training for officers and employees Conduct analysis and evaluation of the effectiveness of the Board of Directors at least once a year and disclose the results 	<ul style="list-style-type: none"> Compliance trainings held in FY2023: ten times for new employees, once for all employees Conducted self-assessment of the effectiveness of the Board of Directors and released the result accordingly

For details on Basic Sustainability Principles & the SBI Group's Materiality, please visit the Company's website at the following URL: <https://www.sbigroup.co.jp/english/sustainability/policy.html>