SBI Group's Customer Value

Customer Satisfaction Assessment of Financial Services Business Companies (As of June 30, 2024)



No.1 Overall in Online Securities



SBI 新生銀行 [SBI Shinsei Bank] Internet Banking Customer Satisfaction Assessment

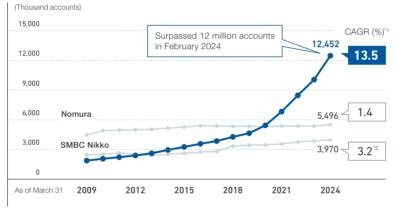
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2024 ORICON Customer Satisfaction® Survey No.1 Overall in Internet Banking



2024 ORICON Customer Satisfaction® Survey No.1 Overall in Fixed-term Cancer Insurance

Number of Accounts of SBI Group and **Two Major Face-to-face Securities Companies**

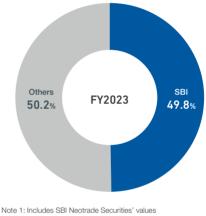


*1 March 2009 to March 2024

*2 Merged with SMBC Friend Securities in January 2018

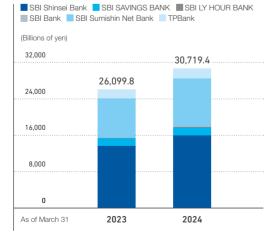
Sources: Each company's published information

Share of Individual Stock **Trading Value**



Note 2: Shares are calculated by dividing each company's individual stock trading value or individual margin trading value by the total individual stock trading value or individual margin trading value of the TSE and NSE, including the ETF and REIT trading values, respectively Sources: Tokyo Stock Exchange statistics; each company's published information

Total Assets of the Banking Segment in the SBI Group



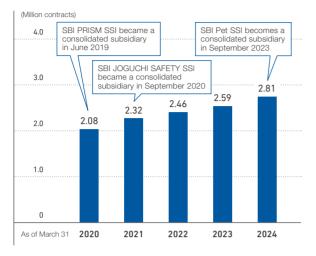
Note 1: Figures of domestic banks are consolidated/JGAAP, other overseas banks are based on each respective country's GAAP accounting standards Note 2: The conversion rate is calculated at the end of March each year

Number of Accounts and Deposits at SBI Shinsei Bank

Total amount of deposits (Left) - Number of accounts (Right)

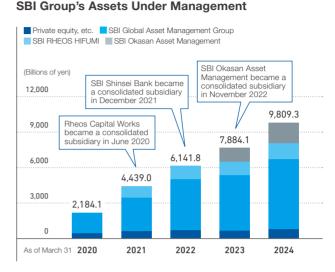
(Trillions of yen) (Million accounts) 12 4.2 11.5 10 9.9 3.5 3.53 3.09 3.08 3.05 3.16 8 2.8 6.5 6.3 6.3 6 2.1 4 1.4 2 0.7 0 0 2024 2021 2022 2023 As of March 31 2020

Note: Number of accounts excludes corporate accounts



Number of Contracts in SBI Insurance Group

Note: Represents simple sum of the number of contracts of SBI Insurance, SBI Life Insurance, SBI IKIIKI SSI, SBI Nihon SSI, SBI Resta SSI, SBI PRISM SSI, SBI JOGUCHI SAFETY SSI, and SBI Pet SSI



Note 1: Calculated by the exchange rate as of the end of March each year

Note 2: Amounts are rounded to the nearest ¥100 million Note 3: "Private equity, etc." includes neither cash nor commitment amount to be paid in Note 4: Assets of each asset management company (SBI Global Asset Management Group, SBI RHEOS HIFUMI and SBI Okasan Asset Management) are recorded in both investment

trusts and investment advisory, respectively, so there are some overlapping amounts Note 5: Figures of each asset management company include publicly offered investment trusts.

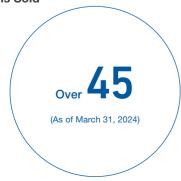
publicly offered bond investment trusts, and privately offered investment trusts

Investment Performance by SBI Investment

Overall Number of Crypto Assets Handled in Crypto-asset Business







Number of Domestic Stores that Offer Health Foods Containing 5-ALA

